



Puppet Private Training Requirements for *Getting Started with Puppet* and *Puppet Practitioner*

Overview

We look forward to bringing you private Puppet training! To hold a private training at your site or a training facility, we have a few logistical and technical requirements. Please review them, and when you know that you can meet them, respond to your [Puppet scheduling coordinator](#). Failure to confirm these requirements means Puppet may not be able to deliver the course as originally scheduled.

These requirements apply to all courses delivered privately.

Network requirements

We host the classroom environment in the cloud, so students and instructors need full Internet access with free access to at least Google or another search engine, the Puppet Docs website, and the GitBook website, at the following URLs:

- <https://www.google.com>
- <https://puppet.com/docs>
- <https://gitbook.com/>

We run several services that each student must be able to access via a web browser and other desktop clients. Please ensure that the following outbound ports are open to the entire internet:

- HTTP on port 80
- HTTPS on port 443
- SSH on port 22
- RDP on port 3389

Student technical requirements

Students must have a Wi-Fi enabled laptop or desktop with an HTML5 compliant browser, such as the latest version of Microsoft Edge, Mozilla Firefox, Google Chrome, or Apple Safari, a Secure Shell (SSH) client, and a Remote Desktop Protocol (RDP) client. We do not support Internet Explorer.

Facility (in-person delivery only)

Requirements

- A disruption-free room to accommodate the students (18 max) for the duration of the class.
- A Wi-Fi/internet connection to the network with open outbound ports as described above, available to the instructor and students.
- A laptop or desktop computer for each student. See the detailed requirements for the student computers above.
- A whiteboard or large notepad for the instructor to draw diagrams.

Recommendations

- Meals: We recommend providing a catered lunch to ensure that everyone is ready to resume class on time. Lunch is scheduled from noon to 1 p.m. each day.

Class schedule

- Class begins promptly at 9 a.m. (local time) and ends between 4 p.m. and 5 p.m. depending on the number of questions, pace of the class, etc. The instructor requires access to the classroom by at least 8 a.m. on the first day.
- Please ensure that all of your trainees are listed on the registration page that you received from your Puppet Professional Services Coordinator.
 - This is required to track attendance and issue certificates of completion.
 - **Unregistered students will not be able to claim their course completion certificate.**

We look forward to seeing you in class!

Puppet Education